#### **TRIPARTITE REGIONAL** GUIDELINES ON ROADSIDE STATIONS

#### **Preliminary Findings and Priority Areas of Focus**

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#### A Tripartite Project





#### RSS : An inclusive and consensual tool



- Improving the productivity/competitiveness of road transport operations along Tripartite transport corridors by:
  - Ensuring minimum operating costs, shortest transit time and reliable service for the transportation of cargo
  - Providing maximum comfort for both drivers and passengers



 Improving the productivity/competitiveness of road transport operations by (cont.):

- ✓ Reducing road crashes
- ✓ Reducing highway crime by providing secure parking areas



- Improving the health of truck drivers and other motorists
- Mitigation of the adverse effects of transport operations on the safety and health of the local communities and on the environment along the Tripartite transport corridors



 Transforming the Tripartite trade corridors into opportunities for economic and social empowerment for the local communities by turning on new business and other income generation opportunities.



#### **Key RSS Functions**

- Service Centers for long distance road users: safe, secure, affordable and adequately located parking areas and other service/rest facilities
- Health/Wellness centers for truck drivers and other motorists, passengers and the local communities;
- Business hubs for local communities: stores, markets and rooms to showcase and sell their goods, services and cultural/natural heritage



## Preliminary (Priority) Areas of Focus for RSS Guidelines

- Five preliminary areas of focus (study still at an early stage)
  - RSS Planning
  - RSS Locations
  - RSS Layout and Specifications
  - Service Delivery
  - Enabling Legal and Institutional Environment



## **RSS Planning**

- Developer/Lead agency to lead the planning process with a clearly defined agenda and the required capacity
- Effectiveness in stakeholder mapping and consultations
  - Securing the involvement and commitment of key stakeholders;
  - Understanding the interests of all stakeholder groups



#### **RSS Planning**

• Financing of RSS Development and Operation:

- Seed funding for project preparation
- Different strategic scenarios for raising funding for the development and operation of the RSS: PPP; blending with other projects (e.g. road construction)



#### **RSS Planning**

- Operating framework:
  - Clear sharing of responsibilities and costs among the parties to the project particularly in case of PPP
  - Institutional structure
  - Operating costs (clarify how they should be shared)



- **Positioning** of RSS sites along transport corridors
  - Distance from other RSS Sites: 100km?
  - Distance from border crossings, weighbridges and other traffic checkpoints: 1 km?
  - Distance from key logistics nodes (sea ports, inland cargo terminals, inland waterway ports, railheads)
  - Distance from Urban areas



- **Physical** requirements for RSS sites
  - Availability and ease of acquisition of land
  - Safe distance from the noise of highway
  - Favorable topography of the terrain at the location (not being a hazard to safety)
  - Characteristics of the corridor motorway at the location (allowing access to/from the RSS under optimum safety conditions): road alignment, road crossings, interchanges



- Physical Requirements for RSS Sites (cont.)
  - Access to electricity and clean water
  - Likely impact on the environment: (no hazard to the environment);
  - Road safety profile of the location (black-spot? Red-spot?)



- Non-Physical Requirements for RSS Sites
  - Existence and capacity of a developer or promoter
  - Local community's interest, needs/demands and capacity
  - Unique opportunities such as exceptional tourism potential or endowment in unique resources, products or services



- Non-Physical Requirements for RSS Sites
  - Favorable security situation around the location
  - Potential for synergies through integration with other development projects in the area: road construction, agrologistics; border post improvement



- o General Considerations
  - Segregation: cargo area, passenger area, bonded cargo area, dangerous goods area
  - Noise factor: rest areas far from the motorway and not adjacent to parking areas
  - Facilities layout/design tailored to their expected usage in order to optimize the service to the users
  - Facilities layout/design to reflect the local characteristics (economic, social, cultural and natural)



- o **General** Considerations
  - Affordability of construction and maintenance costs
  - Modular designs that accommodate future expansion.
  - Provide maximum room for vehicles to manoeuver and people to move around the RSS area in the safest and most effective manner.
  - Ensure optimal visibility around the RSS area to allow effective security patrols and CCTV surveillance.



- RSS **internal** infrastructure
  - Internal driveways and walkways with the appropriate road markings and signs that guarantee safety and ease of movement
  - ICT infrastructure
  - Clean water and electricity connections
  - Drainage infrastructure for waste and flood water as well as sewage
  - Landscaping that provides for sufficient green areas



- RSS parking areas and other user-service facilities (based on demonstrated demand)
  - Parking slots
  - Rest and refreshment rooms
  - Wellness centers/clinics;
  - Vehicle workshops including outlets for spare parts and washing bays
  - Restaurants, shops, open markets
  - Centers for providing information on corridor and also on the local community;



• RSS parking areas and other user-service facilities (cont.)

- Banks and/or forex bureaus
- Fuel stations including outlets for lubricants
- Warehouses
- Leisure facilities
- Administration office



#### • Each individual facility

- Easily accessible through the RSS's internal roadways and walkways
- Adequately supplied with electrical power and clean water
- Connected to the waste water and sewage drainage system
- Well lit inside and outside
- Well covered by the RSS internal public announcement system



- RSS external access and connectivity (to the national infrastructure networks)
  - RSS layout that optimizes the traffic movement between the RSS and the motorway
  - RSS road connections to and from the motorway
  - > Pedestrian flyovers over the main highway at the RSS site
  - RSS connections to the national power grid and water distribution system



- Service to corridor users
  - Availability of online information on location of RSS and the services on offer
  - Range of products/services that respond to the consumer habits of different user groups; for example truck drivers are known to have peculiar truck spending patterns
  - Quality of service: e.g. comfort, hygiene, quality of food/drinks and customer care



- Service to corridor users (cont.)
  - Reliability of services: services consistently available to the corridor users and the local community
  - Affordability of the services: prices should not be significantly higher than in the "without-project"



- Safety of corridor users and local communities (within RSS and along the motorway): road safety education, vehicle breakdown services
- Security for corridor users and local communities: surveillance, rapid response, staff training



- Health services to corridor users and local communities: trauma center, mobile clinics, ambulance services.
- Protection of the **Environment**
- Service to the **local communities** along transport corridors
  - Affordable rates for renting shops, stalls and business assets
  - Favorable business model (e.g. availing some business assets free of charge; profit sharing rather that rent)



## Enabling Legal and Institutional Environment

- Legal environment: Tripartite agreement, model laws, national laws and regulations
- Institutional frameworks and coordination
  - Regional-level: RECs/CMIs statutory organs, stakeholders working groups, implementation units within RECs or CMIs



## Enabling Legal and Institutional Environment

• Institutional frameworks and coordination (cont.)

- National and County/Local Government-level: lead agencies, steering committees/taskforces, implementation units
- Project-level Institutional Arrangements: PPP.



# **THANK YOU**

