

## WEBINAR OVERVIEW

**Event Title:** Advancing Port Efficiency through Maritime Single Windows in Africa

**Date:** Thursday, June 26, 2025

**Time:** 14:00-16:00 CET

The International Maritime Organization (IMO) Convention on the Facilitation of International Maritime Traffic (FAL Convention, 1965) seeks to streamline maritime operations by reducing formalities, documentary requirements, and procedures governing the arrival, stay, and departure of ships engaged in international voyages. In line with Resolution FAL.14(46), IMO member states were required to establish a national Maritime Single Window (MSW) by January 1, 2024. However, despite 28 African countries being signatories to the convention, only eight have implemented an MSW to date.

In response, the Africa Transport Policy Program (SSATP) launched a dialogue with port authorities, Harbor Masters, port associations, the IMO, and regional institutions to better understand the challenges impeding MSW implementation. This engagement led to the development of a practical six-step checklist designed to support ministries of transport and port authorities in establishing a functional MSW.

This webinar will offer a platform for knowledge exchange and peer learning, enabling participants to gain insights into:

- The differences in scope and functionalities between Trade Single Windows, Maritime Single Windows, and Port Community Systems, and their application across African countries
- The six-step checklist for MSW implementation

- Practical country experiences and lessons learned from their successful MSW deployments

The event is intended for policymakers, port authority leaders, Harbor Masters, maritime industry stakeholders, and development partners—key actors in the digital transformation of Africa’s port systems. By bringing together this diverse group of stakeholders, this webinar will foster dialogue on how to overcome implementation barriers and seize the opportunities of digitalization in the maritime sector.

## AGENDA | RUN OF ORDER

**Webinar Moderator:** Olivier Hartmann, Regional Connectivity and Economic Integration (RCEI) Pillar Lead, SSATP

| Time (CET) | Duration | Session & Speakers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 14:00      | 25 min   | <b>Introductory Remarks &amp; Background</b> <ul style="list-style-type: none"> <li>- Olivier Hartmann, RCEI Pillar Lead, SSATP</li> <li>- <a href="#">Jan Hoffmann</a>, Global Lead, Maritime Transport and Ports, World Bank</li> <li>- <a href="#">Dr. Raïssa-Julie Ada Allogo</a>, Senior Policy Transport Officer, African Union Commission (AUC)</li> </ul>                                                                                                                                                        |
| 14:25      | 35 min   | <b>Implementing a Maritime Single Window (MSW)</b> <ul style="list-style-type: none"> <li>- <a href="#">Pascal Ollivier</a>, President, Maritime Street and Co-author of the SSATP working paper <a href="#">Catching up on Digital Port Infrastructure for Africa</a></li> <li>- <a href="#">Issa Mwajita</a>, Head of Africa Section, IMO</li> </ul>                                                                                                                                                                   |
| 15:00      | 30 min   | <b>Sharing Experience and Lessons Learned</b> <ul style="list-style-type: none"> <li>- <a href="#">Youssef Ahouzi</a>, CEO Portnet, Morocco and Chair, African Alliance for Electronic Commerce (AACE)</li> <li>- <a href="#">Reem Kadri Negm</a>, Application Development Manager, Integrated Solutions for Ports Egypt (ISFP Egypt)</li> <li>- <a href="#">Sylvanus Kashile</a>, Business Processes Analyst, Namport, Namibia</li> <li>- <a href="#">Warsama Mouhoumed Bouh Guirreh</a>, CEO DPCS, Djibouti</li> </ul> |
| 15:30      | 25 min   | <b>Q&amp;A Session</b><br>Open discussion and moderated Q&A                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 15:55      | 5 min    | <b>Concluding Remarks &amp; Next Steps for Africa</b> <ul style="list-style-type: none"> <li>- Dr. Raïssa-Julie Ada Allogo, Senior Policy Transport Officer, AUC</li> <li>- Issa Mwajita, Head of Africa Section, IMO</li> </ul>                                                                                                                                                                                                                                                                                         |

## SPEAKER BIOS

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### **Jan Hoffmann**

*Global Lead, Maritime Transport and Ports, World Bank*

Jan joined the World Bank Transport Global Department in January 2025, to support client countries in maritime transport and port reforms. From 2003 to 2024, Jan worked for UNCTAD, where he led technical assistance programs in trade facilitation, the Review of Maritime Transport, the Maritime Country Profiles, the International Transport Costs Data Set, and the Liner Shipping Connectivity Index. Previously, Jan spent six years with UNECLAC in Santiago de Chile, and two years with the IMO in London and Santiago. Prior to this, he held part time positions as assistant professor, import-export agent, and seafarer. For eight years, he also worked part time for the family tramp shipping business Hoffmann Shipping. Jan has studied in Germany, United Kingdom, and Spain, and holds a doctorate degree in economics from the University of Hamburg.



### **Issa Mwajita**

*Head of Africa Section, IMO*

Mwanaulu Issa Mwajita joined the International Maritime Organization (IMO) in March 2025 as the Head of Africa section in the Technical Cooperation and Implementation Division. With over eighteen years' experience in maritime trade facilitation in the Africa region, she provides strategic and technical expertise in the development, implementation and assessment of technical cooperation activities and programs in the region.

Before joining the IMO, she served as the Director of Trade Facilitation and Policy Harmonization at the Maritime Organization for Eastern, Southern, and Northern Africa (MOESNA), where she led policy harmonization efforts and supported Member States in advancing trade facilitation and maritime governance.

She excelled in the Port and Shipping Sector, specializing in maritime sector system automation projects for Shipping, Port, Trade, and Logistics stakeholders, with a particular focus on Single Window Systems and trade facilitation. One of her most notable achievements was her tenure as a Project Manager at the Kenya Trade Network Agency (KenTrade), where she successfully oversaw the design and implementation of the Kenya Maritime Single Window System.

She holds a master's degree in Maritime Affairs with a specialization in Shipping Management and Logistics from the World Maritime University (WMU), and a Master of Science in Information Systems from Lund University in Sweden. She also holds a bachelor's degree in computer science and professional

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certifications in PRINCE2 project management and International Trade Law and Policy.

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**Pascal Ollivier**

*President, Maritime Street*

Pascal Ollivier is President of Maritime Street and senior consultant to international financial organizations such as The World Bank and to governments to accelerate digitalization of the maritime trade supply chain and shape the future of the digital port infrastructure. Pascal is also the founding chairman of the International Association of Ports & Harbors Data Collaboration Committee and founding chairman of the International Port Community System Association. Pascal has more than 20 years of experience in leading policy making and implementing digital port infrastructure and public private data collaboration platforms at ports around the world.



**Sylvanus Kashile**

*Business Processes Analyst, Namport*

Sylvanus Kashile is a Business Process Analyst at the Namibia Ports Authority, with over 10 years of experience in, Container terminal operations, port logistics optimization and strategic development initiatives. He has a proven track record in enhancing terminal efficiency and supporting key strategic initiatives across operational and planning departments. Kashile holds a Master's in Maritime Studies from Nanyang Technological University (NTU), Singapore, an Honors degree in Logistics Management, and Bachelor's degree in Economics from the Namibia University of Science and Technology. He also holds a FIATA Diploma in Freight Forwarding. Combining a strong academic foundation with hands-on industry expertise, Kashile applies a data-driven, solutions-oriented approach to process improvement, digital transformation, and port performance enhancement. He is also a key contributor to the implementation of Namibia's National Maritime Single Window Project, serving as a Project Assistant.



**Olivier Hartmann**

*Regional Integration Pillar Lead, SSATP, World Bank*

Olivier Hartmann joined the World Bank in 2010 as transport & trade facilitation expert. He has worked mostly in the Africa region, through diverse interventions: policy oriented through several Trust Funds (TFF, SSATP and TFWA) and investment oriented through corridor and transport reforms programs. He is leading the regional integration pillar of the SSATP since September 2024, after having previously supported that pillar from 2011 to 2020. Prior to joining the World Bank, he has been involved in ports, trade facilitation and multimodal transport in Sub-Saharan Africa, at the Port Reunion Authority (Reunion Island) from 1993 to 1999, as Secretary General of PMAESA, the port industry association for Eastern and Southern

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Africa, from 1999 to 2006, and with the Northern Corridor, which is serving the landlocked countries of East Africa from the port of Mombasa, before joining ISTED, a French public-private partnership for technical assistance in transport and urban development in 2007.



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**Warsama Guirreh**

*CEO of Djibouti Port Community Systems (DPCS), Djibouti*

Warsama Guirreh is the CEO of Djibouti Port Community Systems (DPCS), the entity responsible for operating the Maritime Single Window (MSW) and Port Community System (PCS) platform. Established under Decree 216/2023, the DPCS platform serves as a single submission facility for regulatory documentation required for import, export, and transit operations across Djibouti's seaports, rail, and road corridors.

Before leading DPCS, Warsama served as Director of Technology at Djibouti Ports and Free Zones Authority (DPFZA), where he played a pivotal role in digital transformation initiatives across the port and logistics sectors.

With extensive expertise in digital services, he has a proven track record in managing large-scale technology projects that enhance efficiency, transparency, and connectivity in trade and logistics.

Warsama is deeply committed to driving innovation, fostering collaboration, and advancing digitalization to build a seamless, integrated trade and transport ecosystem.



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**Youssef Ahouzi**

*CEO Portnet, Morocco and Chair, African Alliance for Electronic Commerce (AACE)*

Youssef is currently CEO of PORTNET S.A. "National Single Window for Foreign Trade Procedures in Morocco", which he joined in 2015 as Chief Information Officer. With his leadership and his strategic and innovative vision, he led the establishment and implementation of several strategic projects allowing the acceleration of the digitization and the simplification of port and foreign trade procedures of Morocco through the Single Window PortNet and works in close collaboration with the various actors of the public and private sectors.

Youssef also has solid expertise in IT systems through his previous experience and is involved in several technological programs. He is President of the African Alliance for E-Commerce, and he is part of various international projects and programs as an expert in E-Gov and digital transformation, as well as in the establishment of single windows and community systems.



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In addition to graduating from the Mohammedia School of Engineers as a State Engineer, Youssef has an Executive MBA from the Ecole des Ponts Business School.



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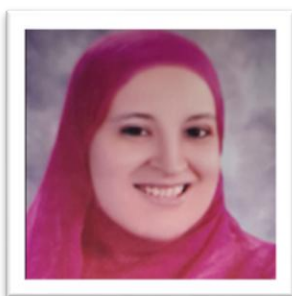
**Dr. Raïssa-Julie Ada Allogo**

*Senior Policy Transport Officer, African Union Commission (AUC)*

Dr. Raïssa-Julie is an economist specializing in transport policy and regional integration across the African continent. She holds a PhD in Industrial Economics from the University of Lille, France, with a focus on transport policy and its role in advancing regional integration.

With over a decade of experience, Dr. Raïssa-Julie has provided strategic consultancy and technical support to African Union member states on key transport initiatives, in collaboration with leading institutions such as the United Nations Economic Commission for Africa (UNECA), African Development Bank (AfDB), Agence Française de Développement (AFD), GIZ, the International Transport Forum (ITF), and the European Union (EU). Her work has consistently contributed to the continent's broader agenda for economic development and transformation.

Since 2017, she serves as Senior Policy Officer for Maritime Transport at the AUC in Addis Ababa, Ethiopia, where she plays a key role in shaping continental maritime strategies and supporting sustainable transport systems across Africa.



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**Reem Kadri Negm**

*Application Manager, Integrated Solutions for Ports, Egypt*

Reem is an accomplished technology professional with over 15 years of experience in Java development, technical leadership, and business analysis within the Egyptian maritime sector. She currently serves as Application Manager at Integrated Solutions for Ports, where she leads digital transformation and process reengineering initiatives. Her work includes major national projects such as the Port Community System for Alexandria Port and the Single Port Window for Suez Canal Ports, both aligned with the FAL Convention. She is also actively involved in the development and implementation of the Egyptian Maritime Single Window (EGMSW), driving the digital modernization of Egypt's port operations.

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