

Paratransit capacity building programme: experience in Cape Town

Herrie Schalekamp

SSATP webinar

10 January 2023

herrie@mtracs.net

Capacity building programme: **learning streams**

A. general management



B. technical management



Centre for Transport Studies
University of Cape Town

C. technicians

D. (drivers)



Strategic intentions & participant needs

prepare paratransit sector for future vehicle operating companies

build understanding and knowledge of **corporate environment**

influence attitude of sector towards outside actors

the participants



Management stream: **modules**

Year 1: introduction

public transport
planning

bus planning and
operations



Year 2: management

public transport policy
PT service management
fleet management
human resources
employment law
company planning
project management
financial planning
contracts
negotiations



Year 3: planning

business
communication

business
planning

Learning approach

1. identify **what participants already know**
2. add some **new/outside information**
3. **participants reflect** on own and new knowledge

Example:

Public
transport
service
management

(year 2 module 2)



What is a good manager?



Participant experiences

- **understand shortcomings** of their own businesses and sector
 - importance of **planning** for their business's future
- insight into **complexity and language** of corporate environment
 - working across association and **sectoral boundaries**
 - a lot **more to learn** than what could be packed in courses



- role of **constructive dialogue**