The Lead Agency Concept: Federal Road Safety Corps, Nigeria Experience

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Objective

Introduction

Lead Agency Case Study: FRSC, Nigeria

UN Decade of Action: FRSC's Experience and Significant Initiatives

Targets, Ratings, and Achievements

The Way Forward and Conclusion
Introduction

The Concept of a Lead Agency in Road Traffic Safety

- Lead Agency on road safety is a requirement for all countries especially in the developing economies.
- Notable characteristics the agency need are the authority and responsibility to:
  - Make decisions
  - Control resources
  - Coordinate efforts by all sectors of Government which include those of health Sector, Education Sector, Transport Sector
- The agency should have adequate finances to use for road safety and should be publicly accountable for its action.
Highly complex and multi-sectoral

Strong leadership required to organize effective result oriented focus

In good practice countries, this role is played by a Lead Governmental Agency
Establishment of Federal Road Safety Corps, Nigeria

- Prior to the establishment of FRSC in 1988, World Health Organisation adjudged Nigeria as the most dangerous country in the world to drive a motor vehicle.

- This necessitated the Federal Government to address the situation by creating a statutory agency located in the Presidency, as Nigeria's Lead Agency for Road Safety management and Traffic Administration.

- FRSC is a performance driven organisation with clear vision and Key Performance Indicators for regulating its operation.
Federal Road Safety Corps of Nigeria is the implementing agency with a lead agency role

- FRSC critical mandate is accident prevention and making roads safer
- FRSC has its National Headquarters in Abuja
- FRSC has 8 Departments, 12 Corps Offices and Command Administrations as follows:
  - 12 Zonal commands
  - 37 Sector commands
  - 190 Unit commands
Lead Agency Case Study (III)
Federal Road Safety Corps, Nigeria

- FRSC is knowledge and performance-driven with Key Performance Indicators (KPIs) clearly set for its operations.
- The Corp’s Vision is to eradicate road traffic crashes and create safe motoring environment in Nigeria.
- The mission of the Corps is to Regulate, Enforce & Coordinate all Road Traffic & Safety Management activities through:
  
  1. Sustained Public Enlightenment
  2. Promotion of Stakeholder Cooperation
  3. Robust Data Management
  4. Improved Vehicle Administration
  5. Prompt Rescue Service
  6. Effective Patrol Operation
Lead Agency Case Study (IV)
Federal Road Safety Corps, Nigeria

- The Corps delivers its services through:
  - Regular Marshals
  - Special Marshals and
  - Road Safety Clubs

- **Regular Marshals**
  - Uniformed
  - Remunerated
  - Police power for traffic enforcement

- **Special Marshals**
  - Non-uniformed
  - Volunteers
  - Police power for traffic enforcement

- **Road Safety clubs**
  - Non-uniformed
  - Volunteers
  - No police power - Promote road safety through PE
### Lead Agency Case Study (V)

**Functions of Federal Road Safety Corps, Nigeria**

<table>
<thead>
<tr>
<th>Targeted Enforcement</th>
<th>General Road Safety Education</th>
<th>Production of Drivers Licenses and Number Plates</th>
<th>Emergency Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Targeted Enforcement" /></td>
<td><img src="image2" alt="General Road Safety Education" /></td>
<td><img src="image3" alt="Production of Drivers Licenses and Number Plates" /></td>
<td><img src="image4" alt="Emergency Services" /></td>
</tr>
</tbody>
</table>

**Highway Codes and Regulations**

- ![Highway Codes and Regulations](image5)

**Recommend Works and Devices**

- ![Recommend Works and Devices](image6)

**Cooperation with other Stakeholders**

- ![Cooperation with other Stakeholders](image7)

**Overall direction, coordination and management**

- ![Overall direction, coordination and management](image8)
Lead Agency Case Study (VI)
FRSC Operational Delivery Approach

The Corps delivers her mandate through the three ‘Es’ – Enforcement, Education, Engineering.

Activities include:

• Preventing and minimizing crashes through enforcement

• Cooperating with various agencies and groups engaged in road safety activities

• Educating members of the public on the proper use of the highways

• Providing prompt attention and care to victims of road traffic crashes
FRSC’s Previous and Recent Activities Perfectly Aligns with All the 5 Pillars of the UN Decade of Action on Road Safety
Road Safety Management
UN Decade of Action for Road Safety: Pillar One
Significant Initiatives of the Corps

<table>
<thead>
<tr>
<th>Item</th>
<th>FRSC Initiative</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Road Conventions/Agreements</td>
<td>Accented to International Conventions such as:</td>
</tr>
<tr>
<td></td>
<td>a. Vienna Convention</td>
</tr>
<tr>
<td></td>
<td>b. Geneva Convention</td>
</tr>
<tr>
<td>2. Lead Agency</td>
<td>Establishment Act 2007 empowers FRSC as Nigeria’s Lead Agency for road safety</td>
</tr>
<tr>
<td></td>
<td>management</td>
</tr>
<tr>
<td>4. Data for Monitoring and Evaluation</td>
<td>a. FRSC Dashboard</td>
</tr>
<tr>
<td></td>
<td>b. Database on Road Traffic Crash</td>
</tr>
<tr>
<td></td>
<td>c. Database on Road Traffic Offenders</td>
</tr>
<tr>
<td></td>
<td>d. Conduct annual rating of all Federating States on Road Traffic Administration</td>
</tr>
<tr>
<td></td>
<td>and Safety Management</td>
</tr>
</tbody>
</table>
### Significant Initiatives of the Corps

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<tr>
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<th>FRSC Initiative</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Safe Operations and Maintenance</td>
<td>a. Safe Corridor project&lt;br&gt;b. Road Safety audit on roads nationwide</td>
</tr>
<tr>
<td>2. Research and Development</td>
<td>a. Makes Government legally responsible for improving standards of road infrastructure&lt;br&gt;b. Promote needs of all road users as part of urban planning&lt;br&gt;c. Promote development of new road infrastructure</td>
</tr>
</tbody>
</table>
Safe Vehicles
<table>
<thead>
<tr>
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<th>FRSC Initiative</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>b. Ensure that new cars pass safety and crash test standards</td>
</tr>
<tr>
<td></td>
<td>c. Collaborate with Nigeria Customs to prevent importation of new/old cars that reduce set safety standards</td>
</tr>
<tr>
<td>2. Fleet Operators Standards</td>
<td>a. Encourage advanced safety technologies in high occupancy Fleet Operators</td>
</tr>
<tr>
<td></td>
<td>b. Up to date database for fleet operators</td>
</tr>
<tr>
<td></td>
<td>c. Regulate Fleet Operators with minimum of 5 vehicles under RTSSS</td>
</tr>
<tr>
<td>3. Promote Child Safety Measures</td>
<td>a. Use of standardised School Bus for safely conveying younger members of the society</td>
</tr>
<tr>
<td></td>
<td>b. Implement child restraint laws and encourage the use</td>
</tr>
</tbody>
</table>
Road User Behaviour
## UN Decade of Action for Road Safety: Pillar Four

### Significant Initiatives of the Corps

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<th>FRSC Initiative</th>
</tr>
</thead>
</table>
| **1. Education** | a. Development of Road Safety curriculum in schools  
b. Rebranding of Road Safety Club in schools  
c. Rebranding of Special Marshals to include:  
  - Celebrity Special Marshals  
  - Diaspora Special Marshals |
| **2. Compliance to laws** | a. Compliance to speed limits, overloading and pedestrian laws  
b. Compliance to drink-driving laws  
c. Enforcement of usage of Safety helmets by cyclists  
d. Increase pedestrian protection regulation |
| **3. Drivers’ license** | a. Promote establishment of graduated Driver Licensing systems for novice drivers  
b. Set and regulate standards for driving schools  
c. Upgrade of the National Drivers License |
Post Crash Care
## UN Decade of Action for Road Safety: Pillar Five
### Significant Initiatives of the Corps

<table>
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</table>
| 1. Pre-hospital care      | a. Utilization of toll free numbers for prompt response to crash victims (anchored by the FRSC Call Centre)  
                          | b. Expansion of ambulance services nationwide                                     
                          | c. Expansion of road side clinics and help areas nationwide                       
                          | d. Provide early rehabilitation to minimize both physical and psychological trauma |
| 2. Crash investigation    | a. Establishment of Safety Engineering Department                                 
                          | b. Compulsory investigation of crashes involving over 6 fatalities                 
                          | c. Encourage justice for bereaved and injured victims of road crashes              |
Set Targets

FRSC’s Strategic Goals For 2014

Improved Supervision Corps wide

Improved Regulatory and Enforcement Capacity
  a. Reduce Crashes by 15%
  b. Reduce Fatality by 25%

Improved Road Safety Audit and Motor Vehicle administration

Improved Public Communication and Road Use Education
Achievements
FRSC’s Processes In 2013

• International recognition of the National Drivers’ License and reciprocity with most European Countries, and several States in the U.S

• ISO 9001: 2008 Quality Management System (QMS) certification
  • The Corps is the only law enforcement agency in Africa to be ISO Certified

• Establishment of additional ambulance centres

• Establishment of additional Unit Command Formations to bolster operations

• Injection of more equipment and logistics to improve enforcement

• Training of 40 FRSC Personnel on truck Safety management at TOTAL Training institute, France
Achievements (II)
FRSC's Processes In 2013

• The Corps championed the process of drafting the first Nigeria Road Safety Strategy document (NRSS 2014 - 2018) which has been considered by the Federal Executive Council of Nigeria

• The World Bank Road Police (ROADPOL) was on facility inspection of the Corps aimed at redesigning FRSC’s operations and capacity training of operatives for improved patrol operations

• Arrangement concluded for FRSC Patrol personnel capacity building at the California Highway Patrol Academy

• The World Bank declared Federal Road Safety Corps as “the best example of a lead agency on road safety in Africa”
International Recommendations

Snapshot from the World Bank SSATP Case Study of FRSC, Nigeria

Road Safety Program
Phase 1

Summary: Good practices from FRSC

- A dedicated implementing agency
- Considerable human resources, earmarked budget
- Major functions within all ‘Five Pillars of road safety’
- Corporate memory
- Collects and analyzes data
- Utilizes data for planning and performance monitoring
- Applies new technology to enhance performance
- Transparent evaluations to identify weaknesses
- High priority to ‘Pillar No.5 - Emergency services’
- Is taking responsibility for development of the road safety sector, nationally and regionally
- Political support / flair / courage
Exemplary ethos of a designated legal Road Safety Lead Agencies such as FRSC, Nigeria:

- Takes the needed decisions
- Creates results focused action
- Generates and manages resources
- Coordinates between all relevant stakeholders
- Monitors effectively and objectively across Government and agreed road safety partnerships as an independent body

International Recommendations (II)
World Bank accolades on FRSC, Nigeria
Bottom Line
Road Traffic Crashes Trending Down

Road traffic Crash Cases Reported (1960 - 2012)

- A: Highest RTC Case in Nigerian History with 40,881 cases (1976)
- B: Establishment of FRSC (1988)
- C: Merger of FRSC with Nigeria Police
- D: Demerger of FRSC with Nigeria Police: Number of Road Traffic Crash cases recorded in 2012 with 6,269 cases (2012)

Source: FRSC Dashboard, FRSC Planning Advisory Unit analysis, 2012
These noticeable increase in Crash Data started from 2011 as a result of:

- Improved Data Collection
- Implementation of WHO’s 30-Days Rule
- Speed Violation caused by improved road condition Nationwide

However, the rising crash rate is being tackled by enforcement of Speed Limiters in Nigeria.

Source: FRSC Dashboard, FRSC Planning Advisory Unit analysis, 2014
The Future
Steps For Going Forward

• Achieving the set targets listed in the Corps 2014 Strategic Goals
• Meeting the Accra Declaration of reducing RTC fatality by 50% by year 2015
• Aligning with Vision 20:2020 of making Nigerian roads amongst the league of global 20 safest roads by year 2020
• Bettering already implemented action plans of the United Nations' Decade of Action for Road Safety (2011 - 2020)
• Transformation of FRSC into a world class organisation
The Future (II)

Replication of FRSC in the West African Sub-Region

• Towards this, Nigeria’s President has approved the deployment of 3 Experts to Sierra Leone to aid the Government in creating a virile lead agency in the country

• Ghanaian President has sought the assistance of FRSC to replicate same in Ghana

• FRSC is ready to partner with other West African countries to replicate the Corps’ experience in the Sub-Region
THANK YOU

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